

Your First American Home Warranty!

Congratulations! You are covered by a First American Home Warranty (FAHW) under my Property Management umbrella. Here are some points for your reference:

- ❖ **The Warranty covers failed Air, Heat, Plumbing, Electrical and Appliances- the systems inside the house. There are some exceptions and exclusions. It is not the end/cure all, but many items are covered!**
- ❖ **I will manage your policy for you. I have direct contact with reps in the company. This is a big advantage since I have ongoing support.**
- ❖ **When you or your tenant has a problem with any of the systems I will communicate with FAHW and process the claim as follows:**
 1. **A vendor (repairman) will be assigned.**
 2. **I will call you or the tenant with an appointment time with the vendor.**
 3. **He will check the problem and call FAHW, if needed, for approval.**
 4. **The problem will be repaired at the time or parts may need to be ordered. If parts are ordered or if the item is to be replaced, this may take some time.**
- ❖ **There is a Service Call Fee of \$60.00. The vendor or FAHW will bill me. If the problem still exists within 30 days after the repair you do not pay a second Service Call Fee.**
- ❖ **You can pay the premium in one annual payment or on a monthly basis. You have a discount on your premium because of the quantity of policies I have with FAHW- I manage over 60 policies! I do not receive any compensation from FAHW.**
- ❖ **Why do I do this? I want you to have the advantage of home warranty coverage. I think it is great. Many of my client's items have been repaired or replaced! Many of the replacements have been: Compressors (HVAC), refrigerators, ranges, dishwashers, microwaves, disposals, washers, dryers, water heaters, ceiling fans (not light fixtures), electrical and plumbing issues, even a well pump! These items are costly and all you pay is the \$60.00 Service Call Fee (there are some minor exceptions).**
- ❖ **There are optional coverages that you can pay extra for: pool pumps, well pumps, freezers and AC if you have a gas heater.**
- ❖ **Your plan is a Basic Plan with the First Class Upgrade including the Refrigerator, Washer and Dryer.**

Good luck with your First American Home Warranty. It is great to pay \$60 for a new water heater or refrigerator! Please contact me with any questions. There is more information on my website under Buyers Corner/Home Warranties/Current Owners.

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